

Community Resources



As we continue to navigate the Covid-19 pandemic, use this resource to find information, resources and links about supports and services available in the Peel and Dufferin community.

Please CLICK on the following linked bookmarks to find out more about:

<u>Agencies that serve clients with special education needs</u>	<u>Culturally- responsive supports or services</u>
<u>Financial assistance or programs</u>	<u>Socio-economic supports</u>
<u>Transportation</u>	<u>Food Banks</u>
<u>Mental Health supports</u> • <u>Bereavement</u>	<u>Public Health</u>
<u>FIND OTHER SERVICES</u>	<u>Summer Programs</u>





Disclaimer:

This is a list of various community resources compiled by DPCDSB. Please note that this is not an exhaustive list and other community resources may exist. This document is for reference purposes only and is not intended as a recommendation or endorsement of services listed in this resource. As resources are changing daily, connect directly with the website to get the most updated information.

SPECIAL EDUCATION NEEDS / DIVERSE LEARNERS



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Community Agency	Status	Information/Resources
<p>Autism Ontario</p> 	<p>Connect with Us Virtually!</p>	<p>List of Resources to Help Us Through COVID-19</p>
<p>Autism Speaks Ontario</p> 	<p>COVID-19 Information and Resources by our Autism Response Team</p>	<p>COVID-19 Information and Resources</p> <p>Families & Caregivers Looking for Children Resources</p>
<p>ACSD-Assistance for Children with Severe Disabilities</p> 	<p>If you are a parent caring for a child with a severe disability, you may be able to receive financial support through the Assistance for Children with Severe Disabilities Program.</p>	<p>This program provides financial support for low-to moderate income families to cover some of the extra costs of caring for a child who has a severe disability.</p>
<p>Association for Bright Children, Peel Chapter</p> 	<p>If you have questions regarding supporting your gifted child, please contact us at: support@abcpeel.org</p> <p>The Association for Bright Children of Ontario</p>	<p>Learning Resources for School Closures</p> <p>Resources - Education Links</p>



Community Agency	Status	Information/Resources
<p><u>Brampton Caledon Community Living</u></p> 	<p>Please contact the manager of the home to schedule your visit. All other in-person programs and administrative offices will remain closed to the public until further notice.</p> <p><u>Important information about Family/Friend Visits</u></p>	<p>TEL: 905.453.8841 TTY: 905-456-6911 FAX: 905.453.8853 Email : info@bramptoncaledoncl.ca</p> <p>Virtual programs and workshops continue to be available for all those who are interested.</p>
<p><u>Bob Rumball Canadian Centre of Excellence for the Deaf</u></p> 	<p>All non-essential visits to this facility are suspended until further notice. ONLY people visiting very ill or end-of-life care are permitted to enter premises.</p> <p><u>PSA: COVID-19 information in ASL - Bob Rumball Organizations</u></p>	<p>For questions or concerns, call 416-449-9651 or e-mail mailto:info@bobrumball.org.</p> <p><u>Deaf Services in Ontario COVID-19 - Bob Rumball Organizations</u></p>
<p><u>CAMH</u> (Centre of Addiction and Mental Health)</p> 	<p><u>COVID-19 UPDATES</u></p> <p>Please continue to check <u>@CAMHnews</u> for updates for patients and families of CAMH.</p>	<p><u>Mental Health and the COVID-19 Pandemic</u></p> <p>Patients and families, staff and the public can continue to connect with the Centre at familyengagement@camh.ca or 416-535-8501 ext. 33202.</p>
<p><u>Canadian Hearing Society</u></p> 	<p>No walk-in service.</p> <p>COVID19 -- emergency support services and video interpretation available, other services closed * offices are closed.</p>	<p>Phone: 1-866-518-0000 TTY: 1-877-215-9530 Email: urgent@chs.ca SMS/Text: 416-712-6637 (charges may apply) Link to ASL Translation <u>CHSCanadaTV:</u></p>





Community Agency	Status	Information/Resources
<p><u>Canadian Mental Health Association</u></p>  <p><u>Recovery West</u></p>	<p><u>Update on our Services</u></p> <p>For crisis situations call 24.7 Crisis Support Peel Dufferin at 905-278-9036 or 1-888-811-2222 (Caledon & Dufferin).</p> <p>For support, assessment and access to programs call Intake at 905-451-2123 or 1-877-451-2123.</p>	<p><u>CMHA Peel Dufferin: Home</u></p> <p>601-7700 Hurontario Street, Brampton, ON L6Y 4M3 Cell : 647.221.6063 Tel: 289.748.3200</p> <ul style="list-style-type: none"> • <u>Bounce Back CMHA Ontario</u> • <u>Together all</u> (24/7 support) • <u>Kids Help Phone</u> (24/7 support) <p>CALL: 1-800-668-6868 or TEXT: 686868</p>
<p><u>Catholic Family Services</u></p> 	<p>Due to COVID-19 pandemic and as per Public Health recommendations all of our support services, counselling, and virtual psychotherapy are being conducted through telephone and a virtual platform.</p>	<p>To access services, please contact us at 905-450-1608 ext. 112. If you are in crisis, please call the Victim Services of Peel 24 hour crisis line at 905-568-1068</p>
<p><u>Children and Adults with ADHD</u></p> 	<p>CHADD is committed to continuing to be the resource on which you can rely. Remember to talk with your provider about treatment during this time.</p>	<p><u>ADHD Toolkits</u></p> <p><u>Guidance for Uncertain Times</u></p>
<p><u>Christian Horizons</u></p> 	<p><u>COVID-19 Response -Vaccine Webinars</u></p>	<p><u>Resources</u></p>




Community Agency	Status	Information/Resources
<u>Child Development Resource Centre Peel (CDRCP)</u> 	CDRCP is taking every reasonable precaution to protect and support the well-being of our community and staff. Visit this page for up-to-date information on how CDRCP is actively responding to the current situation. <u>CDRCP – Covid-19</u>	<u>Online Programs</u> include activities such as stories, music and movement, parent chat and so much more.
<u>Community Living Dufferin</u> 	<u>COVID-19 Family Update</u>	Community Living Dufferin 065371 County Road 3, East Garafraxa, Ontario L9W 7J8 Phone: 519.941.8971 Fax: 519.942.0060 <u>info@communitylivingdufferin.ca</u>
<u>Central West Specialized Developmental Services</u>	No COVID-19 information on website.	
<u>CNIB</u> 	We deliver innovative programs and powerful advocacy that empower people impacted by blindness to live their dreams and tear down barriers to inclusion.	<u>Programs & Services</u>
<u>Community Living Mississauga</u> 	<u>Covid-19 Information and Updates</u> 	<u>Programs</u>
<u>Dufferin Child & Family Services</u> 	On-line booking for mental health supports is now available for children, youth and families as well as for health care professionals and those on the front line helping our community through this pandemic.	Call us anytime – 24/7 – at 519-941-1530 or check out details on our website to learn more.




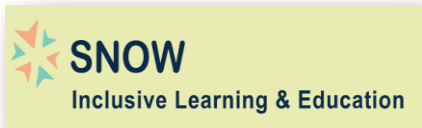


Community Agency	Status	Information/Resources
Down Syndrome Association of Ontario 	Vaccination Support Resources	The Down Syndrome Association of Toronto 
Down Syndrome Association of Peel 	DSAP is here to provide support, networking, and education.	1-866-829-7163 info@dsap.ca
DSO – Developmental Services Ontario 	No COVID-19 information on website. Staff working remotely, email is best form of communication.	Community Resources
Easter Seals 	Actions and information regarding COVID-19.	Services and Resources
Epilepsy South Central Ontario 	Resources Programs and Services	
ErinoakKids Centre 	COVID-19 Related Updates & Resources	ErinoakKids Virtual Learning Hub





Community Agency	Status	Information/Resources
<u>Family Services of Peel</u> 	Will remain open to serve you during the <u>COVID-19 outbreak</u> .	Connect with us through any of the following ways: Intake Department: 905-453-5775, Employment Ontario: 905-366-0322, General information: <u>fsp@fspeel.org</u>
<u>FAS WORLD</u> 	No COVID-19 information on website	<u>Fetal Alcohol Syndrome Disorder (FASD) - Peel Public Health</u>
<u>Info Peel</u> 	Information on child care, early years or special needs.	
<u>Kerry's Place</u> 	<u>Coronavirus: Kerry's Place Updates</u>	<u>COVID-19 Resources</u> <u>Events</u>
<u>Kids Pathways Peel</u> 	No COVID-19 information on the website.	Intake line at 905-890-9432 (for Caledon, please call 1-888-836-5550), TTY: 905-890-8089 or email us <u>info@kidspathwayspeel.com</u> Interpretive services are available.

Community Agency	Status	Information/Resources
<u>Learning Disabilities Association of Peel Region</u>  Idapr • Learning Disabilities Association of Peel Region	<u>Covid-19 Resources</u>	<u>Current Programs</u>
<u>Mary Centre</u> 	<u>Covid-19 Support</u> <u>Vaccination Information & Resources</u>	Peel Region Office 1 Bartley Bull Parkway, Suite 18 Brampton L6W 3T7 Tel: (905) 866-6300 Fax: (905) 866-6304
<u>New Haven Learning Center</u> 	<u>Programs & Services</u>	Please check our social media channels and websites for further updates. <u>www.newhavencentre.com</u> T 416-259-4445 – ext #10 F 416-259-2023 <u>info@newhavencentre.com</u>
ODSP Income Supports	See Financial Section of Document <u>[Back to Index]</u>	
Passport Funding Update	See Financial Section of Document <u>[Back to Index]</u>	<u>Flyer- Temporary Changes</u>

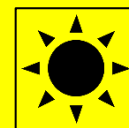
Community Agency	Status	Information/Resources
<p><u>P4P Planning Network</u></p> 	<p><u>COVID-19 FAQ</u></p> <p>To connect with a facilitator please <u>REGISTER HERE</u>.</p>	<p><u>COVID-19 Staying Connected Events</u></p> <p>If there is a question you would like us to address, please let us know by emailing <u>info@p4p.ca</u></p>
<p><u>Peel Behavioral Services</u></p> 	<p>Due to COVID-19 we have temporarily stopped all face-to-face visits until further notice. We are currently still accepting referrals. Please contact your clinician or our office if you have further questions.</p>	<p><u>Recorded webinars</u></p> <p><u>Links</u></p>
<p><u>Peel Children's Aid Society</u></p> 	<p>The public can still access child protection services at any time. If you have any concerns about a child or youth, please contact us 24/7 at 905-363-6131. We will be posting updates on social media as more information becomes available.</p>	
<p><u>EveryMind</u></p> <p>(Formerly Peel Children's Centre)</p> 	<p>Offices are currently open by appointments only</p>	<p>Email: <u>info@everymind.ca</u> Phone: 905-795-3500 Fax: 905-696-0350 Hours of Operation: Monday – Thursday, 8:30 a.m. – 8pm Friday, 8:30 a.m. – 5 p.m.</p>

Community Agency	Status	Information/Resources
<p><u>PCCN (Peel Crisis Capacity Network)</u></p> 	<p>Crisis line is open.</p>	<p>Families/service providers can contact our crisis line Monday to Friday, 9am to 5pm. 905-273-4900. After Hours: Under the age of 18: 416-410-8615 Over the age of 16: 905-278-9036</p>
<p><u>Recreational Respite</u></p> 	<p>Continues to promote inclusion, encourage community participation and nurture social connectivity in a virtual setting.</p> <p>Recreational Respite Alyson Thompson <i>Business Development & Strategic Partnerships,</i> <i>Recreational Respite Inc.</i> 1-877-855-7070</p>	<p>We are bringing you a very unique interactive opportunity, that proves innovative and offers experiential outcomes in <u>1:1</u>, <u>mini</u> or <u>small group</u> virtual settings.</p> <p><u>Recrespite- Children</u> <u>Recrespite- Young Adults</u></p>
	<p><u>Respite Services- Peel</u></p>	
<p>Other Respite Service Providers</p>	<ul style="list-style-type: none"> • <u>Axis</u> • <u>Bartimaeus</u> • <u>Behaviorprise</u> • <u>Beyond Services</u> • <u>Cadence's Staffing Services</u> • <u>Dorvict Home and Health Care Services</u> • <u>Freedom Support Services</u> • <u>Homestay</u> • <u>Leaps and Bounds Services</u> • <u>Nexim</u> • <u>Nurse Next Door</u> 	<ul style="list-style-type: none"> • <u>Nnenia Extended Care Service</u> • <u>Rise</u> • <u>Roxy</u> • <u>Skylark Children, Youth & Families</u> • <u>Trillium Support Services</u> • <u>UNICUS Disability Support Services</u> • <u>WM+A (Williams, Marijan and Associates)</u>








Community Agency	Status	Information/Resources
<u>Sara Elizabeth Centre</u> 	Sara Elizabeth Centre continues to offer creative on-line sessions for students.	http://blueveil.org/covid-19/
<u>School Mental Health Ontario</u> 	<u>Practical resources to support student mental health during COVID-19</u>	If you or someone you know is in crisis, contact your local community crisis team. You can also reach out to the Indigenous Hope for Wellness Help Line 1-855-242-3310, the Black Youth Helpline 1-833-294-8650, or Kids Help Phone 1-800-668-6868.
<u>Special Needs Opportunity Windows SNOW</u> 	<u>SNOW</u> 	Our goal is to provide information and training about technologies and inclusive practices both in and outside the classroom.
<u>Special Olympics</u>	<u>Covid-19 Information & Resources</u>	
SSAH – Special Services at Home Funding <u>Special Services at Home</u>	The Special Services at Home program helps families who are caring for a child (under 18yrs) with a developmental and/or physical disability. It is funded and managed by the Ministry of Child, Community and Social Services.	
<u>Student Links (Community Living Ontario)</u>	A mentoring program offered to high school students (ages 14 – 21) that are in Secondary special education programs and provide supports to students who want to exploring interests.	

Community Agency	Status	Information/Resources
<u>Surrey Place</u> 	<u>Coronavirus Resources</u>	<u>Resources Programs and Community Resources List</u>
<u>Tangerine Walk- In</u> 	<p>Due to COVID-19, all Tangerine Walk-In Counselling locations are currently closed.</p> <p><u>Click here</u> for more information about how we are responding to COVID-19.</p>	<p>Offering telephone-based 45 minute consultations to children, youth and families.</p> <p><u>Request an appointment online</u> or call 705-795-3530.</p>
<u>VOICE for Deaf and Hard of Hearing Children</u> 	<p>No COVID-19 information on the website.</p> <p><u>Our Programs</u></p>	
<u>VIEWS for the Visually Impaired</u> 	<p>No COVID-19 information on the website.</p>	

Summer Programs (Day/Virtual Camps)



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Special Needs Camps Directory 	
My Community Hub 	
Kerry's Place	Upcoming Events – Kerry's Place
Sara Elizabeth Centre	Seasonal Camps
Learning Disability Assoc. of Peel Region	KONNECT- SUMMER CAMP
	<p>Peel families are welcome to their virtual experiences!</p> <p>https://dsat.ca/summer-camps/</p>
	<p>https://www.recrespite.com/virtual-services/</p> <p>NEW! Muscles and Me, escape rooms, games, music therapy with the students from <i>Julia's Music Therapy</i> for ages 16+ and Friendship Circle Groups! Ask us more at groups@recrespite.com</p>
Brampton Library 	Brampton Library Summer Clubs 
Mississauga Library 	Orangeville camps and programs

Culturally-Responsive Supports & Services



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Community Agency	Status	Information/Resources
ROOTS Community Services	In-person closed. Available for telephone. COVID-19 Information https://rootscs.org/covid-19	Provides culturally relevant programs and services to inspire residents in the Region of Peel, primarily from the Black and Caribbean communities, to make positive changes in their lives and within their communities. https://rootscs.org/ Call our Black, African & Caribbean community support line. Tel: 647-812-8545 General Line: 1-905-455-6789
Malton Neighbourhood Services	Remote services are available.	Services in many languages and cultural groups: Somali, Twi, Hindi, Punjabi, Urdu, Tamil, Arabic, Tagalog, Spanish, and Italian. Services available to the Caribbean and African communities. https://www.mnsinfo.org/ Tel: 905-677-6270
African Community Services of Peel	Service delivery is online. Provides services to newcomers, immigrants, refugees, women, youth, seniors and children from the Black/African Community.	Provides effective, confidential, and culturally relevant programs that service the settlement and integration needs from the Black/African community. https://www.africancommunityservices.com/ email: info@africancommunityservices.com Intake Staff Call: 647-570-9514 For urgent youth support services contact: Tel: 647-607-9514 or 647-809-9514
Indus Community Services	No COVID information update/information provided. Services provided in the following languages: Hindi, Punjabi, Tamil, Urdu, Bengali, Gujarati and Arabic.	Indus, through its professional staff of 140+ personnel, are leaders in providing culturally appropriate services to newcomers, families, women and seniors. https://www.induscs.ca/ Tel: 905-275-2369 Email: info@induscs.ca

Community Agency	Status	Information/Resources
Punjabi Community Health Services	No walk-ins or in-person services. Telephone support provided. COVID-related services provided if in isolation (e.g. transportation, isolation centers, meals). Accepting donations to India.	Provides settlement, mental health and addictions services, and family related services. Linguistically and culturally appropriate services in English, Punjabi, Hindi and Urdu https://pchs4u.com/ Tel: 905-677-0889 ext. 147 For settlement : 905-677-0889 ext. 101 For LINC classes: 905-677-0889 ext. 150 For services for families, children and youth: 905-677-0889 ext. 221 Information: 905-677-0889 ext. 221
Naseeha	Provides services to Muslims and non-Muslims by telephone	Mental Health Hotline for Muslims and non-Muslims https://naseeha.org/ Naseeha Youth Helpline Tel: 1 (866) 627-3342
Indigenous Hope for Wellness Line	For Indigenous communities by telephone	Mental health counselling and crisis intervention to all Indigenous peoples across Canada. Telephone and web-based contact available. hopeforwellness.ca Tel: 1-855-242-3310
Talk 4 Healing	Services support Indigenous women by telephone	Confidential helpline for Indigenous Women http://www.talk4healing.com/ Tel: 1-855-554-HEAL
Brighter Days – An Indigenous Wellness Program (Partnership with Kids Help Phone)	Indigenous communities by telephone or video services.	Designed to empower First Nations, Inuit and Métis youth by providing skills, tools and resources to support their well-being for those aged 8-29. https://kidshelpphone.ca/get-involved/brighter-days-an-indigenous-wellness-program/
Multilingual Distress Line	Telephone services Available: English, Cantonese, Mandarin, Portuguese, Spanish, Hindi, Punjabi and Urdu.	Mental health telephone support to diverse speaking persons. 905-459-7777 (Mississauga, Brampton) 1-877-298-5444 (Caledon) 905-278-4890 (TTY)

TRANSPORTATION



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<u>Brampton Transit</u>	We are currently operating on a reduced service, check schedules before travelling. Non-medical masks are mandatory on buses and at terminals.
<u>Caledon Transit</u>	.
<u>Bolton Line</u>	The Bolton Line is still operating as normal.
<u>MiWay Mississauga</u>	
<u>Orangeville Transit</u>	Information about Schedules and Maps.
<u>Dufferin</u>	List of Dufferin County's Current Transportation Options
Accessible Transportation	<u>Dufferin</u> <u>Peel- TransHelp</u> <u>Wheelchair Taxi Ontario</u>

FOOD BANKS/PROGRAMS



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Food Programs in Peel	Map includes: breakfast program, community garden, community meal program, food delivery, food bank, food education, food pantry, multi-service program and emergency donation centre.	Provides a map of the food programs available in Peel Region. https://www.peelregion.ca/planning-maps/foodprograms/foodprograms.html
Dufferin-Food Share	Have pivoted to centralized areas for food distribution.	Provides food programs to families in the Orangeville and Dufferin area. https://mydufferin.ca/listing/dufferin-food-share
Various services- 211 Brampton Seniors Support Task Force Grocery and Food delivery for Seniors	<p>United Way provided funding through gov't to 211 for new/modified services for vulnerable people such as funded food delivery for seniors. https://211ontario.ca/</p> <p>For seniors by assigning volunteers to assist with: grocery shopping, medication pickups and other errands. For seniors who cannot financially afford basic items or do not have a credit card, please contact our Social Support Task Force at 311 or email COVID19support@brampton.ca</p> <p>Meals on Wheels: still operating, and accepting new referrals at a cost, contact: <u>Brampton</u> – 905-453-4140, <u>Caledon</u> – 905 857-7651, <u>Mississauga</u> – 905-821-3254</p> <p>Good Neighbour Mobile offered by Knights Table, call 905-454-8725</p> <p>City of Brampton food and med delivery for seniors, call 311 or email covid19seniors@brampton.ca</p> <p><u>Food Bank 2 Home delivery service</u> offered by Mississauga Food Bank for seniors aged 65+, call 905-270-5589</p> <p><u>Good Neighbour Project GTA</u> offering FREE DELIVERY of essential supplies for Seniors, adults with disabilities, people w underlying medical condition risks (those unable to shop independent during COVID-19) call 647-873-2230.</p> <p>Roots Community Services offering help with grocery and medication pickup, call: Brampton – 905-455-6789, Mississauga – 905-455-6789</p>	

SOCIO-ECONOMIC SUPPORTS



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Employment Support

<p>Access Employment</p> <p>Employment Ontario</p> <p>Family Services of Peel</p> <p>YMCA Mississauga</p>	<p>COVID-19 update: Some essential service employers are still hiring, but employment options are limited. Consultants are available to discuss employment options or alternatives such as EI. Services can be used to update resume and complete online tools or trainings as needed. Call for appointment. Mississauga Tel: 905.361.2522 Brampton Tel: 905.454.2316</p> <p>Employment Ontario Live Chat and Phones not available, use website or Email: contactEO@ontario.ca or connect with associated service provider below:</p> <p>e-mail: eos@fspeel.org Phone: 905-366-0322 John Howard Society Welcome to the John Howard Society of Ontario - John Howard Society of Ontario Phone:(905)459-0111</p> <p>Phone: 905-276-9322, ext. 210 https://gotothey.ymcagta.org/</p>
<p>Employment Supports for Ontario Works (OW) clients</p>	<p>Region of Peel Social Services: Employment Supports</p> <p>People already receiving social assistance (OW), can contact their case worker for employment supports, however, new activations may be restricted. These supports may include job placements and placement benefits (employment assistance activities cost recovery (i.e. transportation, extended health benefits, job placement cost recovery (i.e., work boots). https://www.peelregion.ca/help/employment-support/</p> <p>Contact your already assigned supports. Office sites are closed. Region of Peel Social Services Dept: 905-793-9200</p>

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Utilities and Hydro (continued)	<p>Ontario Energy and Property Tax Credit: Helps low-to moderate-income individuals with property taxes and sales tax on energy. The credit is part of the Ontario Trillium Benefit. You must file your income taxes to receive this.</p> <p>Region of Peel: Help with Utility Bills to avoid Utility cutoff or eviction: Help with utility bills and avoid eviction or call: 905-793-9200</p>
Evictions	<p>No new eviction orders will be issued until further notice. Scheduled enforcement of evictions is postponed.</p> <p>http://www.sjto.gov.on.ca/lrb/contact/ or https://www.peelregion.ca/coronavirus/housing/</p> <p>Or call the Landlord tenant Board: 1-888-332-3234</p>
Legal Aid Ontario	<p>All District offices across province closed and all staff pulled from courthouses. Must contact call centre to be triaged. Interim COVID-19 procedures such as waiving financial and legal testing on certain cases in response to helping the most vulnerable clients such as In custody clients, Domestic Violence and Child protection matters.</p> <p>https://www.legalaid.on.ca/ or call 1-800-668-8258</p>
Other Legal Support	<p>North Peel Legal Clinic (Brampton and area) Offices closed. Call 905-455-0160 or email NpdInfo@lao.on.ca Or use online intake form on website: https://www.northpeeldufferinjustice.ca/</p> <p>Mississauga Legal Clinic Offices closed. Contact through: https://www.mississaugalegalclinic.ca/ or 905-896-2050</p>

Child Care/Benefits

Canada Child Benefit	<p>https://www.canada.ca/en/revenue-agency/services/child-family-benefits/canada-child-benefit-overview.html or call 1-800-387-1193</p>
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Emergency Childcare for Essential Service workers	<p>Apply with the Region for funded childcare if you meet the government criteria and Municipal criteria.</p> <p>https://www.peelregion.ca/coronavirus/childcare/</p>
Alternative Childcare options and Subsidy	<p>If you are not eligible, but still need child care, licensed home based child care is available in Peel. For more information, visit https://infopeel.ca/ or call Child Development Resource Connection Peel (CDRCP) 905-890-9432.</p> <p>Apply for a Child care Subsidy:</p> <p>https://www.peelregion.ca/childcare-subsidy/</p>

HOUSING/SHELTERS


Community Agency	Status	Information/Resources
SHIP (Services and Housing in Peel)	<p>Reduced and amended services provided.</p> <p>COVID update https://shipshey.ca/blog/covid-19-general-office-procedures/</p>	<p>Provides housing and hope to those who are in need in shelter. Youth and adult (18+) services available.</p> <p>https://shipshey.ca/ 905-795-8742</p>
Emergency Shelter	<p>Currently operating a Homelessness Isolation Program for those clients being tested for COVID and awaiting test results. Also, ready to open a COVID Homelessness Recovery Site on confirmation of a positive test result. Primary Care doctor, nurse practitioner, paramedics all supporting these sites.</p> <ul style="list-style-type: none"> • Please call and notify if you are in need of self-isolation due to COVID-19 or are COVID-19 positive. https://www.peelregion.ca/coronavirus/housing/COVID-19-system-map.pdf • Find an emergency shelter: https://www.peelregion.ca/housing/shelters/ or call the Region of Peel, 905-453-1300. 	<p>Provides mental health and addiction support, peer support and housing services to person in the Halton area primarily, however, also provides services to Peel residents.</p> <p>Housing options for youth with mental health and substance use concerns</p> <p>https://supporthouse.ca/ Tel: 1-833-845-WELL(9355)</p>

<p>Abuse related</p> <p>With Children</p> <p>With spouse or Single 25+</p> <p>Single male 25+</p> <p>Youth 16-21</p> <p>Youth 16-24</p>	<p><u>Before attending, call first to make arrangements:</u> Interim Place North: 905-676-8515, Interim Place South: 905-403-9691 Family Life Resource Centre: 905-451-4115, Peel Family Shelter: 905-272-7061</p> <p>Peel Family Shelter: 1767 Dundas St. East, Mississauga, 905-272-7061 Cawthra Shelter: 2500 Cawthra Road, Miss., 905-281-1272</p> <p>Cawthra Shelter 2500 Cawthra Road, Mississauga, 905-281-1272 or Wilkinson Shelter 15 Wilkinson Road, Brampton, 905-452-1335</p> <p>Our Place Peel: 3579 Dixie Road, Mississauga, 905-238-1383</p> <p>Brampton Queen Street Youth Shelter: 3458 Queen St. East, Brampton, 905-791-2334</p>	
<p>Homelessness Prevention Funds</p>	<p><u>McEvenue Home Works:</u> Can assist with maintaining safe and affordable housing in Peel and Dufferin, when funds are available. Tel: 905-451-2123 or 1-877-451-2123 or email: info@cmhapeel.ca</p> <p><u>Peel Outreach Services:</u> may be able to assist with those experiencing homelessness Tel: 1-877-848-8481</p>	

FINANCIAL SUPPORTS



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Government of Canada	<p>Canada's COVID-19 Economic Response Plan</p> <p>Canada's COVID-19 Economic Response Plan: Support for Canadians and Businesses</p>
Service Canada – Employment Insurance	<p>Employment Insurance (EI) sickness benefits provide up to 15 weeks of income replacement and is available to eligible claimants who are unable to work because of illness, injury or quarantine, to allow them time to restore their health and return to work. Canadians quarantined can apply for Employment Insurance (EI) sickness benefits.</p> <p>If you are eligible, visit the EI sickness benefits page to apply.</p> <p>Employment Insurance: Due to the coronavirus disease (COVID-19) outbreak, there are changes to this program.</p>
	<p>1. Gather supporting documents, 2. Complete the Online application, 3. Provide supporting documents, 4. A benefit statement and access code will arrive by mail, 5. Review your application status</p> 
Canada Revenue Agency Emergency Care Benefit	<p>COVID-19: Changes to taxes and benefits</p> <p>My Account for Individuals</p> <p>Application for the Emergency Care Benefit will be available in April 2020, and will require Canadians to attest that they meet the eligibility requirements. Community Emergency Response Benefit is now closed.</p>



Canada Child Benefit	<p>Eligible recipients will receive \$300 more per child with their regular May CCB payment. If you have previously applied for the CCB, you do not need to re-apply. For more information on the Canada Child Benefit such as how to apply and eligibility requirements, go to Canada child benefit or call 1-800-387-1193.</p>
DSP Income Supports	<p>ODSP & Ontario Works:</p> <p>Online Application for Social Assistance</p> <p>Ontario has made additional resources available to enable Ontario Works administrators and Ontario Disability Support Program (ODSP) staff to provide additional assistance for those currently receiving social assistance, who are facing additional costs related to the COVID-19 outbreak. This funding can be used to meet a broad range of needs, for example: cleaning supplies, transportation, food or clothing that individuals and families may require due to COVID-19. Ontario Works and ODSP recipients can access emergency benefits by calling their caseworker. Emergency benefits for COVID-19 related expenses are the same for both programs: up to \$100 for single individuals and up to \$200 for families.</p> <p>Find Support after CERB</p>
Passport Funding Update	<p>If student met the criteria for Passport, please read about some changes to the Passport Funding due to COVID 19.</p> <ul style="list-style-type: none"> • Passport funding is for participation in the community • Only available to those who have been deemed eligible for Developmental Services Ontario (DSO) • Only available to those 18yrs and older if they qualified for DSO <p>NEW:</p> <ul style="list-style-type: none"> • Knowing that people are not spending Passport Funding being out in the community, they have changed the criteria for reimbursement at this time <p>The following link describes the loosening of how the funds can be spent: Help with daily living</p>
Employment Insurance & Sickness Benefits	<p>If you have Lost Employment such as layoff, one week waiting period is waived and medical certificate requirement also waived. Max payout during COVID-19 period will be raised to equal CERB payments for up to 16 weeks (see above) and outside of this, max payout is \$573 weekly. If you don't qualify for EI, or CERB and are in financial need, review Social Assistance (OW) below. EI regular benefits: Apply - Canada.ca or call: 1-833-381-2725</p>

Social Assistance Ontario Works (OW)	<p>Must be in financial need (your household doesn't have sufficient financial resources to meet basic living expenses) & be willing to make reasonable efforts to find work (suspended due to COVID-19)</p> <p>Ontario Works: How to Apply</p> <p>Mississauga Phone: (905) 793-9200, Brampton Phone: (905) 793-9200</p>
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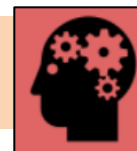
Those already receiving OW and Ontario Disability Support Program (ODSP)	<p>Expanded Emergency Assistance Program</p> <p>Those already receiving OW or ODSP, emergency benefits are available due to COVID-19 such as Personal Protective Equipment (PPE), transportation, child care, food, clothing, etc.</p> <p>Your caseworker can use extra "discretionary benefits". Contact your case worker or request through your online account, MyBenefits, to apply or inquire.</p>
Student Loans	<p>Effective April 2021, the Government of Canada has suspended the accumulation of interest on Canada Student Loans until March 31, 2022. Subject to Parliament approval, the Government of Canada has proposed to extend this measure until March 31, 2023.</p> <p>https://www.csnpe-nslsc.canada.ca/en/home</p>
Student Loans Interest	<p>The temporary deferral period for OSAP payments and interest has ended. https://www.ontario.ca/page/temporary-payment-deferrals-osap-borrowers-default</p>

PUBLIC HEALTH


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Health Canada  Government of Canada	Coronavirus disease (Covid-19)
Children's COVID-19 Vaccine Advisory Table	Covid-19 Vaccines for Ontario Youth
Peel Public Health  Region of Peel working with you	How to get tested for COVID-19. Call: 905-799-7700, Vaccination Information
Telehealth Ontario  Ontario Telehealth Ontario	Get fast, free medical advice through Telehealth Ontario. If you have questions about COVID-19, please take this self-assessment to determine if you need to seek further care before calling Telehealth Ontario. 1-866-797-0000
Cover Health  cover HEALTH	OHIP covered Virtual Walk-in Clinic. Register with an OHIP card then enter the queue to speak with a doctor. This new process allows physicians to offer virtual healthcare. Telemedicine is the delivery of healthcare using technology whether that's text, audio or video.
https://peelregion1.force.com/form/nake/s/homebound-vaccine	Homebound residents are people who live in Peel and cannot physically leave their home to receive the vaccine. This could be due to medical, social, or other cognitive reasons. Complete the following form only if you're a homebound resident, and we'll contact you to schedule an in-home vaccine appointment. You do not need to book an appointment at this time.




MENTAL HEALTH



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<p><u>Associated Youth Services of Peel: AYSP</u></p> 	<p>Phone Counselling or through virtual portal – current clients. Messages will be picked at 905-890-5222</p>	
<p><u>Catholic Family Services of Peel</u></p> 	<p>Office walk-ins are closed. Providing support services on the telephone Website or call 905-450-1608 ext. 112</p>	
<p><u>Connex Ontario</u></p> 	<p>Telephone services for Mental health, Addictions and Gambling concerns</p>	<p>Free health care services information 24/7 https://www.connexontario.ca/en-ca/ Tel: 1-866-531-2600 or online</p>
<p><u>24.7 Crisis Support Peel Dufferin</u></p>	<p>Call: 905-278-9036</p>	
<p><u>Dufferin Child and Family Services</u></p> 	<p>On-line booking for mental health supports is now available for children, youth and families as well as for health care professionals and those on the front line helping our community through this pandemic. Call us anytime – 24/7 – at 519-941-1530 or check out details on our website to learn more.</p>	
<p><u>Family Education Centre</u></p> 	<p>Parenting Through Pandemic TIP SHEETS https://familyedcentre.org/ptp-tip-sheets/</p>	
<p><u>Family Services of Peel</u></p>	<p>Daily walk-in clinic suspended. Daily phone “call-in” counselling and support offered. Currently call-ins are Monday through Friday 9am-5pm. Website or call: 905-453-5775.</p>	

<u>Kids Help Phone: Home</u> <div> <u>Kids Help Phone</u>  </div>	Text a Crisis Responder: 686868
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<u>Ontario 211</u>	Helps Ontario residents find programs and services in their community	For information about local services https://211ontario.ca/ Tel: 211
Peel Children & Youth Crisis Support 24/7 <u>Everymind</u>	Call: 416-410-8615	
<u>Rapport Youth and Family Services</u> 	Youth Outreach Services (ECLYPSE) are closed. No face-to-face services are provided.	Mental health agency focused on youth outreach. Provides services such as youth centers, after school programs and employment outreach. http://www.rapportyouth.com/programs.html Tel: 905-455-4100
<u>School Mental Health Ontario</u> 	<u>Practical resources to support student mental health during COVID-19</u> If you or someone you know is in crisis, contact your local community crisis team. You can also reach out to the Indigenous Hope for Wellness Help Line 1-855-242-3310, the Black Youth Helpline 1-833-294-8650, or Kids Help Phone 1-800-668-6868.	
<u>Tangerine Walk In</u> 	Due to COVID-19, all Tangerine Walk-In Counselling locations are currently closed. <u>Click here</u> for more information about how we are responding to COVID-19. Offering telephone-based 45 minute consultations to children, youth and families. <u>Request an appointment online</u> or call 705-795-3530.	
<u>Wellness Together Canada</u>	Online resource for mental health and substance use support & information	Free mental health and substance use support https://wellnesstogether.ca/en-CA

BEREAVEMENT/GRIEF SERVICES




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Heart House Hospice	No COVID status update.	Provides support to persons living with illness, anticipatory grief, children and youth bereavement services (HUUG Program). https://hearthousehospice.com/ Tel: 905-712-8119 Hospice Palliative Care Helpline: 905-667-1865
Bereaved Families of Ontario	Services are available during the pandemic. Services are provided remotely. See COVID information https://bereavedfamilies.net/services-during-the-covid-19-pandemic/	Provides bereavement and support to individuals and families. Resources in this area are also provided. https://bereavedfamilies.net/ Link for Services for the Peel/Halton area: https://www.bereavedfamilies.ca/ Tel: 905-848-4337
Lighthouse	Services are available remotely and by telephone.	Provides bereavement peer support for children, youth and families. http://www.grievingchildrenlighthouse.org/index.php Tel: 905-337-2333

FIND OTHER SERVICES



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Services in Ontario (Peel Region) by Topic 	<ul style="list-style-type: none"> • 24/7 Community Information and Referral helplines <ul style="list-style-type: none"> ○ Specialized websites and directories ○ Professional Training ○ Funding
311 is the contact for city/municipal services navigation.	311 Brampton 311 Mississauga